

## PASTEL PARTNER 2009 TRAINING

### Pastel 2009 Installation Technician

For those who want to take their Pastel career one step further: The Pastel Installer Technician course will equip you with the required knowledge and skills to:

- Advise on network types that will best suit the client.
- Install Pastel Partner correctly as determined by the network and user environment.
- Correct installation of Pervasive.
- Install Microsoft Sequel Express 2005.

### Entrance Requirements

Learners need to meet the following prerequisites before attending this course.

1. Bookkeeping NQF Level 3 qualification or equivalent.
2. Computer Literacy at NQF Level 3.
3. Mathematical Literacy at NQF Level 3.
4. Partner Practitioner.

### Target Learners

Those who wish to become Pastel Technicians will need to attend this training course and pass the assessment. Any person who would like to develop or join a business providing support services to the many Pastel customers both nationally and internationally would benefit immensely from this course.

### Training Investment

This is a two day course.

### Delivery Methods

Delivery methods include:

- Self study
- Facilitated workshops

## Benefits

This training course is the first step to going beyond being an end user of Pastel, and graduating to the status of a Pastel Technician.

This qualification is designed to enable the distributor / reseller to effectively install and configure Pastel Accounting Partner 2009, making it possible for Pastel to refer clients to their business.

After-sales service is greatly enhanced when the Pastel Installer Technician (Module 2) is equipped with the required knowledge and skills to deal with the application and related product implementation problems.

After completing the training course an assessment must be passed before the Pastel Installer Technician (Module 2) certificate is issued. This qualification is version specific and may require a bridging assessment or additional training with each new version of Pastel.

## Course Outline

### Networks

An overview of networks.

### Installing Pastel Accounting on a Workgroup

System Requirements; Regional and Language Options; Installing Pastel Partner 2009.

### Installing Pastel Accounting on a Client – Server Network

Installing Client – Server Pastel Partner 2009; Installing Pervasive Client – Server for Windows; Installing Pervasive Client – Server for Linux; Installing Pervasive Client – Server for Netware; Installing Pastel Accounting.

### Registering Pastel Accounting 2009

Registering a Server or Stand Alone Computer; Registering a Workstation.

### Converting your Previous Companies

#### Pervasive

Database Models; Pervasive Components; Pervasive Utilities; Troubleshooting Pervasive.

#### Microsoft SQL Express 2005

System Requirements; Installing SQL Server 2005; Databases; Backups and Restores; Attaching and Detaching Databases.

## Assessments

The assessment is not part of the course and is not included in the course price. Assessments must be completed within four weeks of attending the course.